



Dear Parent/Guardian,

The School District of Washington's team would like to personally thank each parent, guardian, and student for their patience, perseverance, and flexibility during our roll out and implementation of our Alternative Methods of Instruction. We understand there have been some obstacles that may have hindered our efforts with remote learning. This has not been an easy transition for any of us, and unfortunately, you have had to bear the brunt of most of it.

One of the biggest challenges we've heard from parents is in regards to the lack of reliable, high-speed Internet in many areas of our district. The Governor of Missouri, Mike Parson, has also expressed concern for this situation, as it affects a large number of school children across the state.

Governor Parson has taken steps to begin addressing the issue on the state level, and in conjunction, we are also exploring possible solutions from the district level. Part of the difficulty in planning, both at the state and local level, is we don't have an accurate assessment of how many homes are impacted by the lack of reliable high-speed Internet access.

To facilitate a more accurate assessment of necessity, we need your help. Normally over the summer, parents log in to their Lumen Portal and update the demographic information for each student enrolled in the district.

We are asking you to update these forms now so we have the most accurate, up-to-date information to plan and effectively address our student needs.

Along with the annual update forms, we have added one new form titled Internet Access. This is a three question form asking what kind of Internet access you have (if any) and, if you don't have access, is it because it's not available in your area.

This additional form should only take a few moments to complete and it will help give us a road map of where we need to focus our efforts. As always, the information you provide will be kept

private and confidential, in accordance with the Family Educational Rights and Privacy Act (FERPA).

Please take a few moments over the next several days to log in to Lumen and complete these update forms. Once you have logged in, click ***View Student Summary***. From the menu on the left, click on ***Student Reg. Info Update***. The forms you need to complete are on the right. Remember to complete and save each form, then select and ***Submit*** the forms when you are finished updating. Please complete the forms for each child that attends SDOW.

Please complete the forms by **Friday, May 15, 2020**, so we can proceed with our planning efforts. If you need assistance with your Lumen login or password, please complete the Forgotten Password form, which can be found on our [Parent Portal Information Page](#).

Thank you for your help, and your continued support of the School District of Washington.

[Dr. Judy Straatmann](#)

Assistant Superintendent

School District of Washington